

CANCELLATION POLICY AND PAYMENT INSTRUCTIONS

1. NON REFUNDABLE

Cancellation Policy:

The hotel will charge the total amount of the reservation, once is done. No refund is allowed in case of cancellation, early departure or no show.

In case of declined transaction, the hotel will cancel your reservation.

Payment: Prepayment 100%: Credit card

2. SEMI FLEXIBLE 14DP

Cancellation policy:

The reservation will be free of charge up to 14 days before the arrival date. After that time, if you cancel, will be charged the first night on your credit card.
As well in case of an early departure or no Show.

Payment: Direct payment in the establishment. We use the Credit card only as a guarantee of the reservation.

3. SEMI FLEXIBLE 7DP

Cancellation policy:

The reservation will be free of charge up to 7 days before the arrival date. After that time, if you cancel, will be charged the first night on your credit card.
As well in case of an early departure or no Show.

Payment: Direct payment in the establishment. We use the Credit card only as a guarantee of the reservation.

4. FLEXIBLE

Cancellation Policy:

You can cancel free of charge until 12:00 on the arrival day.
After that time, if you cancel, or there is a no show we would charge the first night on your card.

Payment: Direct Payment in the establishment. We use the Credit card only as a guarantee of the reservation.